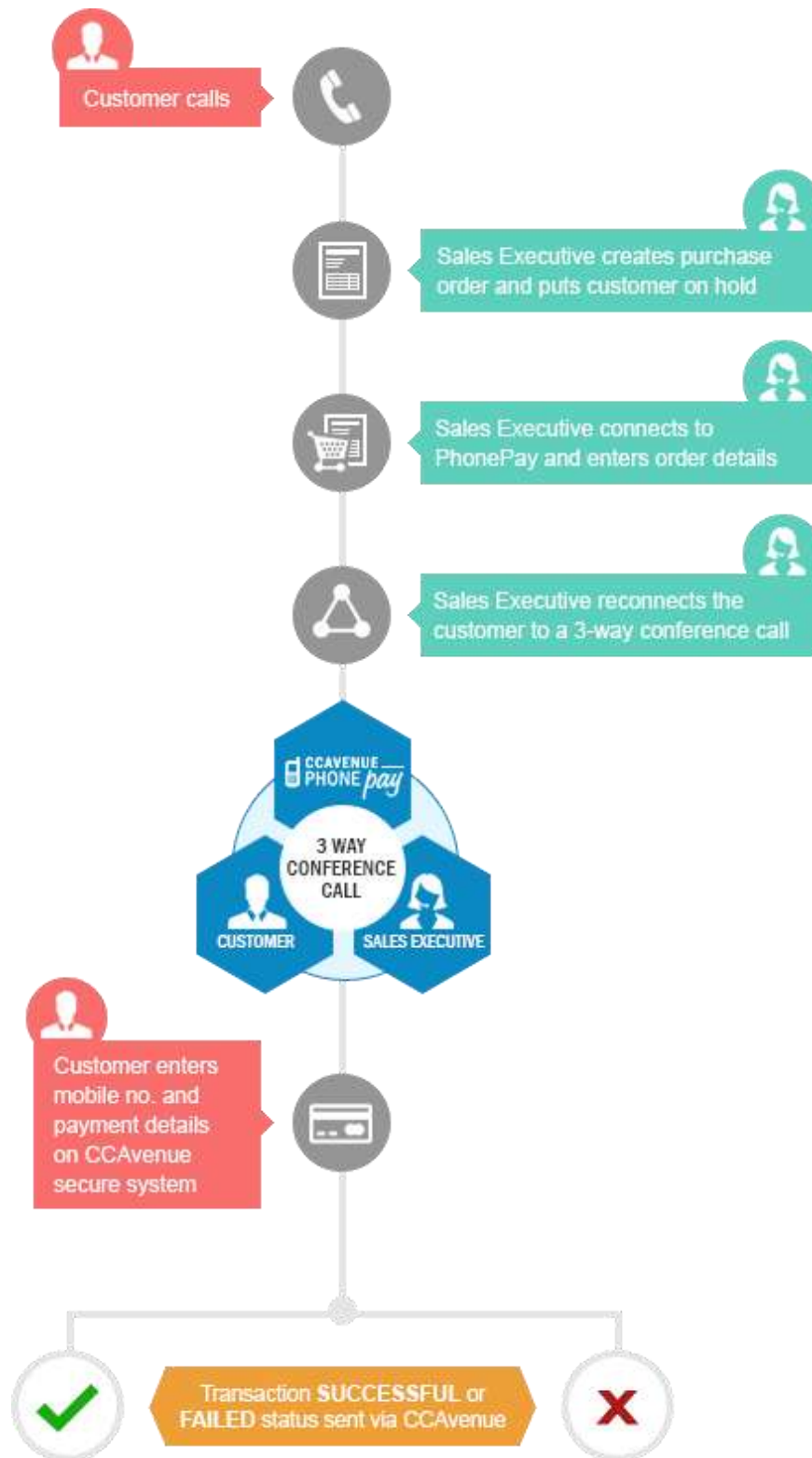**CCAvenue PhonePay**

Transaction just a Phone call away! CCAvenue PhonePay is perfect for businesses that have customers who prefer to pay over the phone. We provide an enterprise-level secure IVR (Interactive Voice Response System) that enables you to collect payments securely over the telephone through an automated voice prompt driven process without the equipment, hosting, programming or recurring maintenance costs.

You can securely collect payments without the telesales executive getting access to your customer's confidential card data as these details are entered using the telephone keypad which cannot be deciphered.

CCAvenue Phone pay no : 022-40405689

CC Avenue

Customer calls

Sales Executive creates purchase order and puts customer on hold

Sales Executive connects to PhonePay and enters order details

Sales Executive reconnects the customer to a 3-way conference call

CCAVENUE PHONE pay

3 WAY CONFERENCE CALL

CUSTOMER

SALES EXECUTIVE

Customer enters mobile no. and payment details on CCAvenue secure system

Transaction **SUCCESSFUL** or **FAILED** status sent via CCAvenue

An enterprise-level fully hosted secure, multi-lingual (currently configured in English & Hindi) IVR - Interactive Voice Response System that enables you to collect payments securely over the telephone through an automated voice prompt driven process with no equipment, hosting, programming or recurring maintenance costs. All you need to do is maintain a call center where a customer can call to purchase your goods and services.

CCAvenue PhonePay Benefits

- No equipment, hosting, programming or recurring maintenance costs.
- 24 x 7 Operations
- Real-Time Visa, MasterCard, American Express, JCB and Diners Club Credit Card / Debit Card / ITZ Cash Card Processing
- Secure and advanced phone technology that receives payment details from the customer in the form of touch-tone (DTMF) inputs, which cannot be deciphered by the customer service agent
- 100% PCI DSS V2 Compliant Credit Card Processing for maximum security Real-Time Web Reporting and Statistics via Web Interface (CCAvenue M.A.R.S. Account)
- In-Built Risk Management Engine to mitigate frauds and save you from chargeback related losses
- Zero setup or recurring fixed costs
- One CCAvenue account for both your Website and PhonePay payment collections
- Customized IVR that can be deployed on merchant location, also available

Phone pay Flow: